

**Don't worry.
Enjoy.**



Dream Weaver

*Warranty Information and Spot Cleaning Guide
for Residential Carpets made with
PureColor™ Solution Dyed Fiber and SoilShield™*

Congratulations for choosing Dream Weaver carpet.

It's made with PureColor™ with SoilShield™ the ultimate solution-dyed polyester fiber.

You've chosen one of the best carpets for your home you can buy ... Dream Weaver Carpet. Because of the way it's made and with proper care, your carpet will look and perform beautifully for years to come. Here's why:

Our color goes all the way through, like a carrot.



With other carpets, the color can just be on the surface.



That means our color is permanent. It resists fading from prolonged exposure to sunlight or harsh cleaners ... even household bleach.



Carpeting a room with a southern exposure? No problem. Your Dream Weaver Lifetime Fade Limited Warranty will protect your investment day after day.



With the Dream Weaver Lifetime Stain Resistance Limited Warranty, no need to worry about spills from things like red wine or mustard. Simply wipe up immediately like it never even happened.



The Soil Resistance Limited Warranty, thanks to SoilShield™, will help your Dream Weaver carpet clean up more thoroughly and keep it looking better, longer.

Abrasion or texture retention concerns? Not anymore. Dream Weaver carpets come with Abrasive Wear and Texture Retention Limited Warranties. Plus, Dream Weaver carpets are just fun to play on!

For more information about Dream Weaver carpet, visit us at www.dwcarpets.com



Dream Weaver Carpet

Warranty Summary

The warranties we offer vary based on the fiber type used in your specific Dream Weaver carpet. Please refer to your dealer's sample to see which of these apply to the carpet you have selected.

Please note that not all warranties apply to all Dream Weaver carpets. For your convenience, we have summarized our warranties based on the fiber types we offer.



- ✓ *Lifetime Stain Resistance Limited Warranty*
- ✓ *Lifetime Fade Resistance Limited Warranty*
- ✓ *Lifetime Pet Urine Resistance Limited Warranty*
- ✓ *25-Year Soil Resistance Limited Warranty*
- ✓ *25-Year Abrasive Wear Resistance Limited Warranty*
- ✓ *10 to 25-Year Texture Retention Limited Warranty**
- ✓ *25-Year Manufacturing Defects Limited Warranty*

*Learn more about PureSoft™ Cashmere Carpet by visiting
www.PureSoftCashmere.com*

**Style dependent*

PureColor™ Plus

- ✓ Lifetime Stain Resistance Limited Warranty
- ✓ Lifetime Fade Resistance Limited Warranty
- ✓ Lifetime Pet Urine Resistance Limited Warranty
- ✓ 20-Year Soil Resistance Limited Warranty
- ✓ 20-Year Abrasive Wear Resistance Limited Warranty
- ✓ 10 to 20-Year Texture Retention Limited Warranty*
- ✓ 20-Year Manufacturing Defects Limited Warranty

PureColor™ with **SoilSHIELD**

- ✓ Lifetime Stain Resistance Limited Warranty
- ✓ Lifetime Fade Resistance Limited Warranty
- ✓ 15-Year Soil Resistance Limited Warranty
- ✓ 10-Year Abrasive Wear Resistance Limited Warranty
- ✓ 5 to 10-Year Texture Retention Limited Warranty*
- ✓ 10-Year Manufacturing Defects Limited Warranty

**Style dependent*

Dream Weaver Carpet

Lifetime Stain Resistance Limited Warranty

Dream Weaver Carpet, LLC warrants that your carpet made with PureColor™ fiber with SoilShield™, PureColor™ Plus fiber with SoilShield™, or PureSoft™ Cashmere fiber with SoilShield™ will remain stain resistant to most household food and beverage substances, including coffee, mustard, household bleach cleaners, benzoyl peroxide and other water soluble, non-wax and non-oil-based stains for the life of the carpet.

This warranty starts from the date of installation as long as owned by the original purchaser.

Dream Weaver Carpet

Lifetime Pet Urine Resistance Limited Warranty

Dream Weaver Carpet, LLC warrants that your carpet made with PureColor™ Plus fiber with SoilShield™, or PureSoft™ Cashmere fiber with SoilShield™ will resist stains caused by pet urine. This warranty specifically applies to pet urine. Other pet accidents are excluded.

This warranty starts from the date of installation as long as owned by the original purchaser.





Dream Weaver Carpet

Lifetime Fade Resistance Limited Warranty

Dream Weaver Carpet, LLC warrants that your carpet made with PureColor™ fiber with SoilShield™, PureColor™ Plus fiber with SoilShield™, or PureSoft™ Cashmere fiber with SoilShield™ will not display a significant color change due to exposure to light or exposure to atmospheric contaminants (ozone and oxides of nitrogen).

Significant color change is defined as a rating of 3 or less when measured on the American Associate of Textile Chemists and Colorists (AATCC) scale of color change and testing for color change under the appropriate test methods as recommended by the AATCC (1 and 2). The AATCC gray scale is a nationally recognized color system in the carpet industry that uses standardized comparisons to determine a degree of color change. Light fastness exposure is tested in accordance with AATCC test method 16-1993 with 80 hours of light fastness exposure. Ozone Oxides of Nitrogen fade testing is tested for 5 cycles in accordance with AATCC test methods 129-1990 and 164-1992, respectively.

This warranty starts from the date of installation as long as owned by the original purchaser.

Dream Weaver Carpet **Soil Resistance Limited Warranty**

Dream Weaver Carpet, LLC warrants that your carpet made with PureColor™ fiber with SoilShield™, PureColor™ Plus fiber with SoilShield™, or PureSoft™ Cashmere fiber with SoilShield™ will resist soiling from most common household soil for the warranty period. By properly maintaining your carpet, soil will clean up more thoroughly and fewer residues will remain on the carpet.

Soil resistance means that your carpet will resist retention of the common dry dirt normally associated with carpet soiling. Light colored carpets will show soiling more than darker colors over time and will require more frequent cleaning to maintain their appearance.

Dream Weaver Carpet **Abrasive Wear Limited Warranty**

Dream Weaver Carpet, LLC warrants that your carpet made with PureColor™ fiber with SoilShield™, PureColor™ Plus fiber with SoilShield™, or PureSoft™ Cashmere fiber with SoilShield™ will not abrasively wear away by more than 10% in any area of the carpet for the warranty period. Abrasive wear is defined as countable loss of pile fiber, 10% or greater, resulting from normal foot traffic and is determined by pile weight comparison of the worn area to non-trafficked areas, or testing using mechanical wear simulators.

Abrasive wear means fiber loss, not changes in appearances, such as crushing or matting.

Dream Weaver Carpet

Texture Retention Limited Warranty

Dream Weaver Carpet, LLC warrants that your carpet made with PureColor™ fiber with SoilShield™, PureColor™ Plus fiber with SoilShield™, or PureSoft™ Cashmere fiber with SoilShield™ will not exhibit significant twist or loss of texture from foot traffic for the warranty period based on specific products and the implied years of texture retention.

Texture retention is the ability of carpet tufts to retain a normal amount of their visible size, shape and orientation. This includes the ability of cut pile tufts not to lose twist excessively. Texture change associated with normal pile crush is a characteristic of all carpet and is not covered under this warranty. Please note that the texture of any carpet will change to some degree in heavy traffic areas. Such conditions constitute normal wear and tear and are not covered by this warranty.

Dream Weaver Carpet

Manufacturer Defects Limited Warranty

Dream Weaver Carpet, LLC warrants that your carpet made with PureColor™ fiber with SoilShield™, PureColor™ Plus fiber with SoilShield™, or PureSoft™ Cashmere fiber with SoilShield™ is covered for the warranty period from manufacturing defects that occur when used in owner residences.

By manufacturing, we mean any defect in material or workmanship.

Dream Weaver Carpet

Spot Cleaning Guide

A. WATER SOLUBLE STAINS

First, blot thoroughly with a white cotton cloth or paper towel. Next, apply a solution of liquid dishwashing detergent to one quart of water. A spray bottle works well. Repeat until the stain is removed, if stain still exists then proceed to H. Stubborn Stains.

B. WATER SOLUBLE STAINS WITH ODOR

Same as A, but treat with a white vinegar before using detergent.

C. WATER SOLUBLE STAINS WITH HEAVY COLORS

Same as A, but treat with a household ammonia before using detergent.

D. GREASE

Blot as much as possible with a white cloth or paper towels. Apply a volatile solvent such as Perchloroethane (dry cleaning fluid), or citrus-based solvent to a white cotton cloth.

CAUTION: Do not apply the solvent directly to the carpet pile as permanent damage WILL result. Use with rubber gloves and adequate ventilation.

E. WAXES & GUMS

Freeze with ice or a commercially available product in a spray can. Shatter with blunt object and vacuum immediately. Repeat as necessary.

F. MEDICAL STAINS

Commercial preparations are available. A 5% Sodium Thiosulphate solution from a photography store may also be used. For stains more than a few hours old, this solution should be heated.

G. RUST

Most can be removed with a 10% solution of citric acid or use of professional rust remover. More stubborn stains will require professional cleaning as restricted chemicals may be needed.

H. STUBBORN STAINS

Use a 25% solution of bleach to water (1 part bleach to 3 parts water) and spray the discolored area. Do not saturate the carpet as the backing can be affected by over wetting. Allow the solution to dwell for 15 minutes and rinse with water to remove any residue. Extract or blot the area to assist in drying. If the discoloration remains, repeat this step. Test an inconspicuous area to determine if the material will resist color change to the bleach (use only on Engineered Floors and Dream Weaver PureColor[™] products).

Alcoholic Beverage	A then H	Grease (auto)	D
Asphalt	D	Grease (food)	A then H
Beer	A then H	Ink (ball point)	D
Betadine	F	Ink (washable)	A then H
Berries	A then H	Lipstick	D
Blood (Wet)	A then H	Milk	A then H
Blood (Dry)	C then H	Mustard	A then H
Butter	A then H	Nail Polish	Nail Polish Remover
Chewing Gum	E	Paint Latex (wet)	A then H
Chocolate	C then H	Paint Latex (dry)	D
Coffee	B then H	Paint (oil)	D
Cola Drinks	A then H	Rust	G
Cosmetics	A then H	Tea	A then H
Crayon Markers	D	Urine	B then H
Excrement	A then H	Vomit	B then H
Food Dyes	A then H	Wax	E
Furniture Polish	D, A then H	Wine	C then H

Dream Weaver Carpet

Carpet Care Checklist

- ✓ *Only install your Dream Weaver carpet in appropriate areas of your home.*
- ✓ *Never install carpet on stair treads.*
- ✓ *Use a professional carpet installer for best results.*
- ✓ *Use a quality carpet pad at the correct thickness.*
- ✓ *Always have clean walk-off mats at all entrances to capture outside soil before it's tracked in.*
- ✓ *Vacuum regularly with a Seal of Approval vacuum cleaner.*
- ✓ *Have your carpet professionally cleaned using deep cleaning extraction every 18 months by a Seal of Approval professional.*
- ✓ *Always attend to accidents and spills immediately by blotting the spill with a damp, white absorbant towel.*
- ✓ *Have professionals remove stains caused by markers.*
- ✓ *Only use Seal of Approval spot cleaners.*
- ✓ *See "Spot Cleaning Guide" (opposite page) for more tips or visit www.carpet-rug.org.*



Proper maintenance of your Dream Weaver carpet means regular vacuuming using a Carpet and Rug Institute—Seal of Approval vacuum cleaner. Vacuuming actually prolongs the life of your carpet by removing abrasive soil particles in the carpet fibers.

All Dream Weaver carpets must be professionally cleaned using a Carpet and Rug Institute—Seal of Approval deep cleaning extraction system every 18 months to be in compliance with our warranties. This system effectively removes soils, residues and water from the carpet and prolongs its life.



Dream Weaver Carpet

Warranty Service

If you are unhappy with your Dream Weaver carpet and believe you have a warranty claim, you must first contact your Dream Weaver retailer to file a claim.

If after working with your retailer and you are still not satisfied, you may contact us directly. You will need to provide a proof of purchase, a full description of your claim and receipt(s) for recommended professional cleaning by hot water extraction.

General Terms and Conditions: *The liability of Dream Weaver Carpet under our limited warranties shall not exceed the repair or replacement of the affected carpet area extending to the nearest wall, doorway, or entrance. If your carpet has been discontinued and replacing is necessary, we reserve the right to offer a substitute carpet of comparable quality.*

Consequential and Incidental Damages: *We exclude and will not pay consequential or incidental damages under these warranties. This includes, but is not limited to, any type loss, expense or damage other than to the carpet itself that may result from a defect in the carpet.*

Implied Warranties: *No implied warranties, including warranties of merchantability and fitness for a particular purpose extend beyond terms of the written Dream Weaver warranties. Implied warranties refer to warranties the law presumes are those provided by the seller, even though they are not set forth in writing. Please note: Some states do not allow limitations on the duration of implied warranties, or the exclusion or limitation of incidental and consequential damages. Except for these rights, the remedies provided under our limited warranties state and set forth the limit of Dream Weaver's warranties.*

Example Proration Schedule

If your carpet does not perform to the 25 year limited warranty, Dream Weaver will offer credit equal to the cost of the carpet material in accordance with the following schedule:

Proration Year	25 Year Warranty
Year 1	100% carpet
Year 2	100% carpet
Year 3	100% carpet
Year 4	100% carpet
Year 5	100% carpet
Year 6	100% carpet
Year 7	100% carpet
Year 8	90% carpet
Year 9	90% carpet
Year 10	90% carpet
Year 11	80% carpet
Year 12	80% carpet
Year 13	70% carpet
Year 14	70% carpet
Year 15	60% carpet
Year 16	60% carpet
Year 17	50% carpet
Year 18	50% carpet
Year 19	40% carpet
Year 20	40% carpet
Year 21	30% carpet
Year 22	25% carpet
Year 23	20% carpet
Year 24	15% carpet
Year 25	10% carpet

Please refer to our website for a complete list of our proration warranty schedules.

Dream Weaver Carpet

Warranty Exclusions

These warranties specifically exclude any carpet that has been treated after installation with any foreign agents, non-residential installations, abnormal abuse and carpet exposed to hot substances or other abusive conditions that deteriorate the appearance of the pile fibers. Specifically excluded from this warranty is crushing caused by furniture and damage caused by tears, pulls, burns, wheel traffic or athletic equipment. Also excluded is carpet installed in kitchens, bathrooms, laundry rooms, stairs, carpets in commercial facilities and in other than owner occupied residences. Unless specifically covered by our Pet Urine Warranties, stains caused by pets and pet vomit are excluded. These warranties are not transferable.

This warranty is voided if you fail to follow recommended carpet care and routine maintenance of the product. This warranty only covers carpet installed in accordance with the Carpet and Rug Institute guidelines established October 2009 for indoor residential installations. These guidelines include a suitable pad to meet FHA/HUD requirements. Dream Weaver recommends a pad with a minimum thickness of 7/16 inch for optimum performance.

This warranty excludes carpets treated with materials not recommended by Dream Weaver Carpet, LLC. Carpets with applied patterns are excluded from this warranty.

Labor charges during the first year of coverage on our warranties, Dreamweaver will arrange for a credit to your retailer for reasonable labor charges to repair or replace defective areas.

My Dream Weaver Carpet Records

Installation Date:

Carpet Style #: Color:

Retailer:

Retailer Phone:

Installer:

Carpet Cleaning Dates:

Please Note: Our warranties cover residential installations only.

Exclusions: Commercial installations or “main street” commercial installations (small offices, shops, lobbies, multi-family, etc.) outdoor installations or residential installations that are prone to being wet, such as bathrooms, laundry areas, kitchens, basements, garages, porches, or areas that receive excessive equipment wear such as home gyms.

Dream Weaver carpets are the product of Engineered Floors, LLC using the latest technology and state-of-the-art manufacturing facilities and processes in the carpet industry.



Because of our manufacturing efficiencies and the way we make our solution-dyed polyester, we use considerably less energy, 50% less oil than piece-dyed nylon* and we save millions of gallons of water each year because making PureColor™ fiber doesn't need it.

*Independently verified from data of leading universities



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