

*Limited Residential Warranty*  
&  
*Floor Care Maintenance Information*



## Engineered Exotic Profile Warranty

### Care & Maintenance

While we believe that you have chosen the highest quality, most durable flooring in the industry, you will still need to take measure to care for your purchase. Like any floor covering, our factory finished aluminum oxide protected wood floors will show signs of wear over time. Being proactive and taking precautions to care for your floor by setting up a regular cleaning routine and maintenance program, you can take pride in your exotic floor for years to come. Your routine should include but not be limited to these helpful points.

- Sweep and vacuum regularly to prevent the build-up of grit that can damage the surface of the wood.
- Take care to keep your pet's nails trimmed and paws free from grit, dirty, grease, oils and stains as these might harm your floor.
- Using a soft cloth or rag, remove any spills with an over the counter floor cleaner. DO NOT allow excess cleaner and/or fluids to remain on flooring surface as this will compromise the integrity of the wood fibers.
- A wet or damp mop, should NEVER be used to clean your floor. These methods could severely damage your floor and will void the warranties.
- Only pre-finished polyurethane hardwood flooring cleaners should be used when cleaning your hardwood floors.
- As is the case with other common wood floors, our exotic hardwoods will not warrant the use of oil soaps, liquid or paste wax products or any other household cleaners that contain citrus oils, lemon oils, tung oil, silicon, and/or ammonia.
- In high traffic areas such as stair landings or entry ways, use area rugs to better protect your floors.
- When moving heavy furniture and appliances it is mandatory to use a dolly and protective sheets of plywood to minimize dents and scratches.
- Regardless of the density of the species, spikes and high heeled shoes can and will dent hardwood floors. These should be removed prior to walking on your floors.
- As products mature, many species will darken over time. This is a characteristic of photosensitive species and is caused by exposure of sun and UV rays on any wood products. As a natural occurrence inherent in wood, these warranties do not cover damage from the sun and its UV rays.
- The relative humidity in your home or location of your hardwood purchase should be maintained between 35%-55%.

### Limited Lifetime Structural Warranty

Every Triangulo manufactured hardwood floor has been produced with the highest standards and cleared the most rigorous quality control process. Due to these high standards, Triangulo stands behind the dimensional stability and integrity of its engineered products. While we believe in our product performance, we understand that accidents might happen. In the rare event that splitting and/or delamination between plies occurs, Triangulo will, at our option, either: (1) repair the defective plank(s); (2) replace defective plank(s); or (3) refund the purchase price if we are unable to provide a replacement and repair is not commercially practical or cannot be made in a timely manner. This warranty is a limited lifetime warranty for all first quality engineered Triangulo products.

### Limited Residential Wear Warranty

The Triangulo manufacturers applied UV-cured finish includes multiple layers of Aluminum Oxide to insure a long lasting, extremely durable finished product, right out of the box. The products are packaged and ready for install with no need for sanding and staining as is the case with job-site finished products. Triangulo will warrant that the finish will not wear through or flake off of the planks when used under normal residential conditions and the specified maintenance and care is being followed per the instructions listed.

Triangulo warrants its products in their original manufactured condition to be free from manufacturing and workmanship defects including milling, and grading (within the industry standard tolerance of 5%-7%). The defects may be either natural flaw in the floor surface or of manufacturing origin. Products considered to be defective in excess of 5% of the total job should be returned by the

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person doing the installation to the dealer for inspections and possible replacement PRIOR TO INSTALLATION. Installation implies acceptance. No warranty will be offered for visible defect claims such as grade or color once the products are installed.

These warranties, which begin from the date of purchase, apply only to the products used in indoor, dry, residential applications and are valid only in North America. These warranties apply only to the original purchaser and the original residential location where the product is installed and are not transferable.

In the event of excessive wear, milling, grading defects and flaking or peeling occurs Triangulo will, at our option, either: (1) replace the affected plank(s); (2) recoat the affected area; or (3) refund the purchase price for the affected area ONLY. Please note that this limited warranty extends only for defects that cover at least 10% of the surface area of the installed flooring.

Warranty Exclusion

**CLIMATE:** Hardwood flooring, being a natural product, will continue to expand and contract during seasonal and temperate changes. In extremely low humidity (35% and below), planks will shrink and/or show signs of surface checking. To the other extreme, if the relative humidity is excess of 55% the planks may swell resulting in cupping or buckling. These events are climate related and are not considered a manufacturers defect. Humidifiers and dehumidifiers can be utilized to limit the degree to which these events occur. If minor separation, cracks, cupping and/or buckling occur, they are not covered by this warranty. Products considered to be defective in excess of 5% of the total job should be returned by the person doing the installation or to the dealer for inspections and possible replacement PRIOR TO INSTALLATION.

Deleted:

**Indentations & Scratches:** This Warranty does not cover indentations and/or scratches due, but not limited to, sand/gravel, every day wear, pets or improper care and maintenance.

**Color & Grain Variation:** Wood is a natural product with no two pieces being the same. Triangulo, through the sorting and grading process, tries to minimize the excessive nature of exotic hardwood flooring but makes no claim to consistency. Species can vary based on which geographic region in which they are harvested and each piece is inherently unique in grain and color. Triangulo can not guarantee that the consistency of character will match that of the sample and/or model that the original decision was made from.

Photosensitivity and Color Fastness:

Naturally finished wood flooring, just as any other wood products, are affected by ultraviolet lighting. This natural affect can be recognized by a darkening of the areas with the highest concentration of sunlight. Species such as Brazilian Cherry and Tigerwood will reflect the greatest amount of photosensitivity. Care should be taken to rearrange furniture and move rugs to help stabilize and equate the amount of exposure throughout the installed floor. This natural occurrence in wood products is not a manufacturer's defect and is not covered under the warranty.

5/16" Engineered



3/8" & 1/2" Engineered



3/4" Solid Construction

