

# NuSpraylok™ Standard Adhesives Limited Warranty

DK115 – 6' PVC Carpet, Vinyl Carpet Tile, Luxury Vinyl  
DK127 – Urethane Carpet Tile, Approved Broadloom  
DK139 – VCT

Exclusive to Karastan Contract, Durkan Commercial, Mohawk Commercial,  
Bigelow Commercial, and Durkan Hospitality.

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 KARASTAN  
CONTRACT

 DURKAN  
COMMERCIAL

 MOHAWK  
COMMERCIAL

 BIGELOW  
COMMERCIAL

 DURKAN  
HOSPITALITY

The use of Mohawk branded adhesives are required to ensure optimum results and are the only approved adhesives that Mohawk Industries will warrant. Failure to use Mohawk branded adhesives will result in warranties being null and void.

### I. Items Under Warranty

The Mohawk Group's branded NuSpraylok™ adhesives are warranted to be free from defects in material and workmanship for **5 years** from the date of installation, when applied as specified in NuSpraylok's™ printed Installation Guidelines and any other technical information provided. NuSpraylok™ adhesive will not fail due to moisture vapor emissions up to **7 lb per 1,000 sq ft per 24 hours** when tested with a prepackaged calcium chloride crystal kit performed in accordance with ASTM F 1869-98, and a **pH of 11** when tested according to industry standards. NuSpraylok™ adhesive does not prevent or restrict the flow or build-up of water vapor emission or alkalinity. This warranty is strictly limited to failure of the adhesive due to levels of water vapor emission and high pH conditions stated above. It is important to note that moisture and pH readings will most likely fluctuate. Should these fluctuate to levels higher than specified, the warranty will be void. Remedies for any proven failure shall be limited only to the replacement of adhesive in affected areas only as determined by The Mohawk Group. Labor for furniture or equipment moving or loss of use time or other related expense are not included in this warranty. **NuSpraylok and NuSpraylok Platinum adhesives are engineered for use with Mohawk's EcoFlex and UltraSet Modular tiles, VCT, Luxury Tile Rubber and Vinyl Flooring, 6' PVC, 6' DuraFlex, and non-patterned UPS Bloc products.**

This limited warranty is further subject to the following conditions: NuSpraylok™ products must be applied as per Mohawk application specifications on structurally sound and clean areas in which the concrete meets acceptable industry standards as defined in ACI Committee 201 Report, "Guide to Durable Concrete". If the areas to which the products are applied now or in the future fail to meet these standards, this warranty shall be void. This warranty will be null and void if the specific installation instructions attached to this warranty are not strictly followed.

### II. Limitations

The Mohawk Group will not be responsible for structural failure, seismic action, vapor emissions above **7 lbs per 1,000 sq ft per 24 hours, a pH in excess of 11**, dimensional stability of flooring material, discoloration, caustic solutions entering the system topically through the seams, seam failure or voids, tears, rips, water leakage, curing compounds, mold release agents, leveling or patching compounds of any kind, improper preparation or installation or maintenance procedures, and any other condition beyond the control of The Mohawk Group. In order for this warranty to be valid, the following must be on record at The Mohawk Group offices five days prior to the date of installation of floor covering where NuSpraylok™ adhesive is to be used:

1. Moisture vapor emission test results\*\*, dated, notarized and certified by an independent facility;
2. Alkalinity test results\*\* notarized, including a color photograph of test strip alongside color scale;
3. Temperature & humidity at time of testing;
4. Sub floor type and prep data;
5. Specific installation procedures to be employed;
6. Flooring material used.

NuSpraylok™ adhesives are not warranted when applied to concrete slabs which do not have a proper vapor shield/barrier in place. NuSpraylok™ Adhesives are not warranted when applied to concrete slabs that are not in complete and total compliance with municipal, state or any other applicable building construction codes.

Slabs which show visual evidence of surface or residual moisture at any time subsequent to the installation are specifically excluded from all warranties.

NuSpraylok™ adhesives are not warranted in those cases where specific floor preparation guidelines are not followed as outlined in The Mohawk Group's NuSpraylok™ Installation Guidelines floor coverings.

### III. Obligations of Owner:

1. In order to file a claim, a written notice along with all support data i.e. vapor emission test results, environmental conditions at time of testing, sub floor prep data, specific installation procedures employed, type of flooring material, adhesive used, etc..., or any claimed defect, must be received within thirty (30) days of the discovery of a potential breach of this warranty in order to assert its right to any repairs or remedy covered by this warranty. The duration of this warranty shall be for **5 years** from the date of the installation. The Mohawk Group makes no warranty of merchantability or fitness for a particular purpose.

Installer must be approved by The Mohawk Group Field Services or a trained certified NuSpraylok™ instructor.

\*\* TESTS MUST BE PERFORMED IN ACCORDANCE WITH CRI 104/105 STANDARDS\*

