

## **MOHAWK LAMINATE FLOORING WARRANTIES (8.1)**

### **Lifetime Structural Warranty**

MOHAWK Industries offers a Lifetime Structural Warranty for residential use on MOHAWK LAMINATE FLOORING®—HERITAGE™, LAUREL CREEK™, NATURAL SLATE™, NATURAL STONE™, PARAMOUNT™, SENSATION™, and SENECA™ laminate flooring, to the original purchaser, for as long as you own your home. This warranty covers all MOHAWK laminate flooring properly installed in approved product applications as recommended by MOHAWK Industries.

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®—HERITAGE™, LAUREL CREEK™, NATURAL SLATE™, NATURAL STONE™, PARAMOUNT™, SENSATION™, and SENECA™ laminate flooring, in its original manufactured state to be defect-free with regard to lamination, assembly, and milling.

### **25-Year Performance Warranty**

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®—PARAMOUNT™, NATURAL STONE™, NATURAL SLATE™ laminate flooring in its original manufactured state to the original purchaser, for a period of 25 years from the date of purchase; that the surface will not wear-through, fade, or stain under normal residential use.

### **20-Year Performance Warranty**

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®—HERITAGE™ and LAUREL CREEK™ laminate flooring in its original manufactured state to the original purchaser, for a period of 20 years from the date of purchase; that the surface will not wear-through, fade, or stain under normal residential use.

### **15-Year Performance Warranty**

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®—SENECA™ laminate flooring in its original manufactured state to the original purchaser, for a period of 15 years from the date of purchase; that the surface will not wear-through, fade, or stain under normal residential use.

## **10-Year Performance Warranty**

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®— SENSATION™ laminate flooring in its original manufactured state to the original purchaser, for a period of 10 years from the date of purchase; that the surface will not wear-through, fade, or stain under residential normal use.

## **25-Year Moisturebock Warranty**

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®— PARAMOUNT™, NATURAL STONE™, NATURAL SLATE™ laminate flooring in its original manufactured state to the original purchaser, for a period of 25 years from the date of purchase; under normal residential use, that the surface, when properly installed, shall be resistant to damage from moisture resulting in discoloration or structural decomposition.

## **20-Year Moisturebock Warranty**

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®— HERITAGE™ and LAUREL CREEK™ laminate flooring in its original manufactured state to the original purchaser, for a period of 20 years from the date of purchase; under normal residential use, that the surface, when properly installed, shall be resistant to damage from moisture resulting in discoloration or structural decomposition.

## **15-Year Moistureblock Warranty**

MOHAWK Industries warrants MOHAWK LAMINATE FLOORING®— SENECA™ laminate flooring in its original manufactured state to the original purchaser, for a period of 15 years from the date of purchase; under normal residential use, that the surface, when properly installed, shall be resistant to damage from moisture resulting in discoloration or structural decomposition.

## **DISCLAIMER OF WARRANTY**

Except for the foregoing comprehensive warranty Mohawk disclaims all other warranties and guarantees whether expressed or implied, including any implied representation or warranty as to merchantability or fitness for any purpose and any other implied representation or

warranty whatsoever.

For light commercial applications, the above structural and performance warranties for MOHAWK LAMINATE FLOORING®—HERITAGE™ and PARAMOUNT™ laminate flooring shall be limited to a term of 5 years from the date of purchase.

### **TO FILE A CLAIM**

Once the defect is detected, a claim must be filed within 30 days of the appearance of the defect with the retailer where the floor was purchased.

### **IMPORTANT TIPS**

- Use any non-abrasive, soap-free cleaner on a regular basis. (NEVER USE: Abrasive pads and cleaners, including nylon scouring pads, steel wool, Comet™, Soft Scrub™, etc. which may damage the finish.)
- Footprints and dirt easily wipe away with a moist cloth. Just wring cloth well before use.
- It is recommended to remove any wet spills immediately to avoid liquid penetration into the seams.
- Use felt protectors or approved nylon pads under furniture and replace all hard plastic or metal rollers on furniture with soft rubber rollers.
- Use caution when moving large appliances such as refrigerator, ranges, etc.
- Use protective mats at exterior entrances and in heavy traffic areas.
- Don't use "mop-and-shine" products. They'll leave a dull film. Never wax or polish your floor.

MOHAWK warrants that if any portion of your floor should fail with respect to any provision of the above warranties, MOHAWK, at its sole option, to the original purchaser, will repair or replace the floor on a pro rata basis. If the flooring was originally professionally installed, MOHAWK will include reasonable labor costs. The warranty does not cover scratches or damages caused by negligence, Acts of God, accidents, abuse, misuse, exposure to extreme heat, use of improper adhesive, insects, failure to follow proper MOHAWK LAMINATE FLOORING® laminate flooring installation instructions, improper maintenance, or improper alterations or modifications to the original

manufactured floor. MOHAWK assumes no liability for incidental or consequential damages, however some states do not allow the exclusion of consequential damages so the above limitation may not apply to you.