

CONGRATULATIONS!

Thank you for your recent purchase of a Mannington Laminate Floor. When it comes to your home and family, you want the best, and you can feel confident knowing that for over 85 years, flooring has been our only business. We take pride in the styling and durability of our floors and in our commitment to honor strong, reliable warranties.

In addition to laminate floors, Mannington also offers a full array of flooring options including hardwood, resilient and porcelain tile. You can feel secure knowing that your new floor will provide you with a fashionable and distinctive look that fits your life and your style.

RECOMMENDED MAINTENANCE

A Mannington Laminate Floor is the closest thing there is to a "maintenance free" floor. The melamine-impregnated surface with aluminum oxide makes it resistant to dirt and dust.

Ordinary vacuuming or sweeping is usually sufficient to keep the floor clean: however, for a thorough cleaning, use Mannington's Ultra Clean System. Follow care instructions on box.

IMPORTANT TIPS:

- Never flood the floor with water.
- Do not use soap-based detergents, as these may leave a dull finish on your floor.
- Do not use abrasive cleaners, steel wool or scouring powder, as these may scratch your floor.
- Never wax, polish, sand or lacquer a Mannington Laminate Floor.

HELPFUL TIPS

Use doormats outside each entrance to your home to prevent dirt, sand, grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor.

For increased indentation resistance, use wide-bearing, non-staining floor protectors, such as clear, hard plastic or non-staining felt protectors, for heavy furnishings.

CLEANING STAINS AND OTHER PROBLEMS

STAIN/PROBLEM	PROCEDURE
Juice, Wine, Grease, Chocolate	Dampen a rag with warm water and mild detergent and spot clean.
Cigarette Burns, Asphalt, Shoe Polish, Paint, Ink, Crayon, Dried Foods, Nail Polish	Dampen a rag with alcohol or nail polish remover and spot clean.
Candle Wax, Chewing Gum	Allow to harden and gently scrape with a plastic scraper.

Front cover image floor style: **Sierra Slate | 26201**

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LAMINATE FLOORS
WARRANTIES AND FLOOR CARE
FOR RESIDENTIAL AND LIGHT COMMERCIAL FLOORS

R RESILIENT **L** LAMINATE
H HARDWOOD **P** PORCELAIN

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LIMITED 25-, 15- AND 10-YEAR RESIDENTIAL WARRANTY

Mannington warrants that all Mannington Laminate Flooring panels ("panels") installed for normal residential use, will be free of manufacturing defects and will not fade under artificial light or sunlight, stain or show wear through the image layer, and will resist water damage under normal use conditions. Mannington Laminate Floors ("Mannington") warrants, from the original date of installation, the following:

COLLECTION NAME	WARRANTY
Mannington Revolutions	25 Years
The NatureForm® Tile Collection	25 Years
The Historic Collection™	25 Years
The Exotic Collection™	25 Years
The Traditional Collection™	25 Years
The Value Lock Collection™	15 Years
The Cottage Lock Collection™	10 Years

MANNINGTON LIMITED WARRANTY

A panel that does not perform as stated will be repaired to conform to this warranty. If repair is not commercially practicable, Mannington will replace the panel with the same style product, if it is still available, or with a comparable product from the current running line. Replacement panel(s) will be provided at no charge to the end user. If the floor was installed by a professional flooring contractor hired by you, Mannington will also cover reasonable labor costs for installation of replacement panels. The replacement floor will assume the life of the original warranty.

LIMITED 5-YEAR LIGHT COMMERCIAL WARRANTY

Mannington Laminate Floors ("Mannington"), comprised of The Traditional, Historic, Exotic, NatureForm® Plank and NatureForm® Tile Collections, warrants from the date of original installation, that for five (5) years of normal light commercial use, Mannington Laminate Flooring panels ("panels") will be free of manufacturing defects and will not fade under artificial light or sunlight, stain or show wear through the image layer.

Light Commercial Installations

This flooring is best suited for light commercial environments such as art galleries, banks, bookstores, boutiques, coffee shops, dry cleaners, gift shops, hotel rooms, jewelry stores, professional offices (accountant, attorney, dentist, doctor, optometrist), photography studios, styling salons or waiting rooms.

INFORMATION ABOUT YOUR RESIDENTIAL WARRANTY

- This warranty covers topical moisture resulting from normal household use such as wet shoes, spilled liquids and/or dripping off while exiting the bath, tub or shower when our recommended cleaning practices are used. These normal household activities will not harm the flooring.
- This warranty excludes catastrophic failures normally covered by homeowners insurance such as damage caused by flooding or standing water from leaking pipes, faucets, household appliances or any hydrostatic pressure up to and including flooding and any damages caused by acts of God.
- Product installed in wet areas such as bathrooms, laundry rooms and utility rooms must be installed using Mannington approved accessories and following Mannington's recommended installation guidelines for wet areas, as set forth in the Mannington Professional Installation Guide.
- This warranty does not cover panels installed with obvious visual defects.
- Surface wear must be readily visible and must not have occurred as a result of incorrect maintenance or accidents such as damage caused by scratching, impact or cutting.
- This warranty does not cover defects or damage to Mannington Laminate Flooring panels caused by (i) installation or maintenance that does not comply strictly with the instructions set forth in the Mannington Laminate Floors Professional Installation Guidelines and Care & Maintenance Instructions, (ii) abuse (e.g., using non-Mannington glue, abrasives like steel wool to scour the floor, sliding heavy objects across the floor without proper protection), or (iii) severe accidents (e.g., floods, fire, burns).
- This warranty applies only to the original purchaser and installation site(s) and is not transferable.
- This warranty is valid only for residential installations.
- Any area that receives replacement panel(s) must be cleared, at the consumer's expense, of any equipment, furnishings, partitions, etc., that have been installed or put into place over the panel(s) subsequent to the original installation.

INFORMATION ABOUT YOUR LIGHT COMMERCIAL WARRANTY

- This warranty does not cover panels that have been stored or installed in areas that are persistently wet (e.g., bathrooms with showers or tubs, or saunas).
- This warranty does not cover panels installed with obvious visual defects.
- This warranty does not cover defects or damage to Mannington Laminate Flooring panels caused by (i) installation or maintenance that does not comply strictly with the instructions set forth in the Mannington Laminate Floors Professional Installation Guidelines and Care & Maintenance Instructions, (ii) abuse (e.g., using non-Mannington glue, abrasives like steel wool to scour the floor, sliding heavy objects across the floor without proper protection), or (iii) severe accidents (e.g., floods, fire, burns).
- This warranty applies only to the original purchaser and installation site(s) and is not transferable.
- This warranty is valid only for light commercial installations. Light commercial applications are those without industrial or heavy consumer traffic.
- Any area that receives replacement panel(s) must be cleared, at the consumer's expense, of any equipment, furnishings, partitions, etc., that have been installed or put into place over the panel(s) subsequent to the original installation.

IF YOU HAVE A WARRANTY CLAIM...

Contact your retailer and describe the problem. In many instances, the retailer can provide you with a solution to correct the situation.

If you need additional assistance or wish to file a claim, simply call **Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787)**. Our representatives will provide you with helpful information to address your concern, or walk you through the easy steps to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.

You may also write to us at:

Mannington Laminate Floors
Attn: Claims Department
210 N. Pendleton Street
High Point, NC 27260
e-mail: service@mannington.com

FOR YOUR REFERENCE, FILL IN THE FOLLOWING INFORMATION AND KEEP THIS BROCHURE HANDY:

PATTERN NUMBER	PURCHASE DATE
RETAILER WHERE YOU PURCHASED YOUR MANNINGTON LAMINATE FLOOR:	
STORE NAME	
()	
STORE PHONE NUMBER	

THERE ARE NO IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THIS WARRANTY, AND EXCEPT AS SET FORTH HEREIN, THERE ARE NO OTHER WARRANTIES BY MANNINGTON LAMINATE FLOORS. EXCEPT FOR THE SPECIFIC REMEDIES SET FORTH HEREIN, MANNINGTON LAMINATE FLOORS SHALL HAVE NO LIABILITY FOR ANY DAMAGES, INCIDENTAL OR CONSEQUENTIAL, RESULTING FROM THE INSTALLATION OR USE OF THIS MANNINGTON LAMINATE PRODUCT. THE TERMS OF AND REMEDIES AVAILABLE UNDER THIS LIMITED WARRANTY CAN ONLY BE MODIFIED OR EXTENDED IF EXPRESSLY AUTHORIZED, IN WRITING, BY AN AUTHORIZED REPRESENTATIVE OF MANNINGTON LAMINATE FLOORS.

Note: Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty is in lieu of all other express warranties and gives you specific legal rights and you may also have other rights which vary from state to state in the U.S. or province to province in Canada.

Mannington warranty protection applies to floors purchased on or after April 12, 2004. Proof of purchase date (consumer receipt) is necessary to verify all warranty claims.