



## Warranties and Floor Care

### IMMEDIATELY AFTER INSTALLATION

- Keep traffic light during the first 24 hours.
- Avoid scrubbing or washing the floor for 48 hours after installation.

### LIMITED WARRANTY FOR LIGHT COMMERCIAL USE\*\*

Mannington warrants that your Adura® with LockSolid™ Technology flooring will be free from manufacturing defects and, for a period of 5 years following the date of purchase, under light commercial use\*, will not discolor from mold, mildew or alkali.

Correctly constructed wood underfloors are not subject to moisture transmission. The light commercial moisture warranty applies only to floors installed directly on concrete subfloors. Mold and mildew growth caused by excessive moisture as a result of flooding, plumbing and appliance leaks, and water leakage through sliding glass doors is not covered.

\*Light commercial is defined as environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule and where the interior temperature and humidity can be controlled and maintained. If there is any question as to whether the site is determined to be light commercial contact Mannington Installation Services or the local Mannington Distributor.

### LIMITED WARRANTY FOR RESIDENTIAL USE

Mannington warrants that your Adura with LockSolid Technology flooring will be free from manufacturing defects and, for a period of years (indicated below) following the date of purchase, under normal household conditions\*, will not: - Wear out - Fade - Stain - Delaminate - Gap\*\*.

Adura Plank with LockSolid Technology 20 years  
Distinctive Plank with LockSolid Technology 20 years

\*Normal household conditions means those daily activities commonly associated with residential use.

\*\*A gap is defined as:

A gap bigger than the thickness of a business card (> 10 mils) and longer than the short side of a business card (<2").

The temperature of the room must be maintained between 65F to 85F at all times.

### REMEDIES AVAILABLE TO YOU

If your Adura with LockSolid Technology flooring fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the floor without charge with another floor of equal value and/or quality. If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement floor. If Mannington repairs or replaces a panel as a result of a warranty claim, you will be required to clear, at your expense, any items placed over the affected area subsequent to the original installation.

Warranty coverage for a replacement panel will be limited to the remaining time of the original warranty.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.

### IF YOU HAVE A WARRANTY CLAIM . . .

Contact your retailer and describe the problem. In many cases, your retailer can provide you with a solution to correct the situation.

If you need additional assistance or wish to file a claim, simply call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787). Proof of purchase (store receipt) is necessary to verify all warranty claims. Our representatives will provide you with helpful information to address your concern or walk you through the easy steps necessary to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.

You may also write to us at:

Mannington Mills, Inc. Attn: Customer Care  
P.O. Box 30  
Salem, NJ 08079  
E-mail: service@mannington.com

For your reference, fill in the following information and keep this sheet handy:

Pattern number: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Retailer where you purchased your Mannington Adura with LockSolid Technology flooring

Store Name: \_\_\_\_\_

Store Phone Number: \_\_\_\_\_

### Adura LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- Mannington limited warranty protections apply to floors purchased on or after July 15, 2010. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties do not apply to "seconds" or "off-goods" grade products.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring or improper sub-floor preparation as referred to in our Professional Installers Handbook.
- The Limited Warranties do not cover construction related damage.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
  - Loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
  - Damage resulting from failure to follow floor care instructions.
  - Scuffs, scratches, cuts, staining from rubber-backed mats, or damages or discoloration from carpet dyes, fertilizer or other chemicals.
  - Damage caused by burns, flooding, fires and other accidents.
  - Damage caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection).
  - Damage caused by caster wheels or vacuum cleaner beater bars.
  - Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest flat on the floor.
- The Limited Warranties do not cover discoloration from heat or sunlight.
- For purposes of the Limited Warranty for Residential Use, "wear through" means complete loss of the Mannington wear layer so that the printed pattern or design of the floor is altered.
- The Limited Warranties do not cover variations of color, shade or texture of the floor you purchase from those shown on samples or photographs.
- Although Adura with LockSolid Technology flooring is not susceptible to damage from moisture, excessive subfloor moisture is an ideal breeding ground for mold, mildew and fungus. The limited warranties do not cover discoloration from mold or from flooding, leaking plumbing or appliances, water entering through sliding glass doors or similar conditions.

UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE

Note: Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. Produced under license of Flooring Industries.™  
U.S. Patent 6,291,078; U.S. Patent 6,218,001; U.S. Patent 7,384,697; U.S. Patent 7,763,345; and other Patents Pending.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

Note: Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the U.S. or province to province in Canada.

## RFCI STAND ALONE STATEMENT REGARDING MOLD AND MILDEW

Issues concerning mold and mildew are gaining increased attention from both the residential and commercial property owners, as well as the public at large. In virtually all situations, if there is a mold issue, there is an excessive moisture issue. In order to prevent, control, or remediate mold and mildew, one must first identify, evaluate and eliminate the source of excessive moisture.

Prior to removing an existing floor following the RFCI Recommended Work Practices for Removal of Resilient Coverings (unless state or local law requires other measures) or installing a new floor, if there are visible indications of mold or mildew or the presence of a strong musty odor in the area where the flooring is to be removed or installed, the source of the problem should be identified and corrected before proceeding with the flooring work. Visible signs of mold or mildew, such as discoloration, can indicate the presence of mold or mildew on the subfloor, on the underlayment, on the back of the flooring and sometimes on the floor surface. If mold or mildew is discovered during the removal or installation of flooring, all flooring work should stop until the mold or mildew problem (and any related moisture problem) has been addressed. Before installing the new flooring, make sure the underlayment and/or subfloor is allowed to thoroughly dry and that any residual effect of excessive moisture, mold or structural damage has been corrected.

To deal with mold and mildew issues, you should refer to the U.S. Environmental Protection Agency (EPA) guidelines that address mold and mildew. Depending on the mold or mildew condition present, those remediation options range from cleanup measures using gloves and biocide to hiring a professional mold and mildew remediation contractor to address the condition. Adura® Flooring with LockSolid™ Technology, because it is relatively nonporous, allows any mold and mildew on the flooring surfaces to be easily cleaned. Remediation may require structural repairs such as replacing underlayment and/or measure subfloor contaminated with mold or mildew as a result of prolonged exposure to moisture.

The EPA mold guidelines are contained in two publications: A Brief Guide To Mold, Moisture and Your Home™ (EPA 402-K-02-003) and "Mold Remediation in Schools and Commercial Buildings" (EPA 402-K-01-001). Appendix B of the "Mold Remediation in Schools and Commercial Buildings" publication describes potential health effects from exposure to mold, such as allergic and asthma reactions and irritation to eyes, skin, nose and throat. These publications can be located on the EPA's website at [www.epa.gov/iaq/molds/](http://www.epa.gov/iaq/molds/).

## MANNINGTON FLOOR CARE INSTRUCTIONS

- Use doormats outside each entrance to your home to prevent dirt, sand, grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor. Use non-staining mats on your floor. **DO NOT PUT RUBBER-BACKED, LATEX-BACKED OR COCO FIBER MATS ON YOUR FLOOR** because they could stain or damage the surface.
- To minimize potential staining from asphalt tracking, we suggest you use latex-based driveway sealer on your driveway.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes most home furnishings to fade or discolor.
- Support furniture with wide-bearing, non-staining floor protectors. The protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.

- If you need to move heavy furniture and/or appliances across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.
- Sweep your floor regularly (at least once per week).
- Prevent stains by wiping up spills immediately.
- Occasional mopping with Mannington Award Series® Rinse-Free Cleaner is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of Award Series® Cleaner (or clear, non-sudsy ammonia) in one gallon of warm water. Use of more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when using Mannington Awards Series® Rinse-Free Cleaner, but if time permits, rinsing will provide the best care.
- Adura with LockSolid Technology flooring is a low-gloss floor; use polish or "mop and shine" products only if you wish to make the floor shiny.
- After several applications of polish for a high-shine floor, an occasional stripping and reapplication of polish may be necessary. We recommend the use of Mannington Award Series® Heavy Duty Cleaner and Stripper. After thorough cleaning, rinsing and drying, we recommend applying Mannington Award Series® High-Gloss Polish to restore the shine. Do not use wax. Do not buff. High traffic areas may require more than one application of polish. Allow polish to dry "tack-free" between coats.

For complete instructions regarding the proper use of Mannington floor care products, refer to the package labels.

Caution: Adura® with LockSolid™ Technology flooring can be slippery when it becomes wet. Use extreme caution when walking on a wet floor.

The overall stain resistance of our Mannington Adura with LockSolid Technology flooring is excellent and most spills will wipe off quickly and easily with a clean, white cloth. Removing certain substances may take a little extra effort, as outlined in the chart below.

## Maintenance Chart

Stain Problem	Procedure
Food, Beverages	If a substance is gummy, scrape off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Tar, Oil, Asphalt, Grease, Wax, Paint (Oil Based)	Scrape excess substance off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush.
Scuffs, Marks, Scratches	Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
Minor Cuts, Bums	Limit traffic over damaged area, cover with masking tape, contact your retailer or Mannington for advice.
Lipstick, Antiseptics	Scrape off excess with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol. ** Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Crayon, Ink, Hair Dye, Permanent Marker	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
<b>CAUTION</b> *Please follow precautions listed on the container. **Lighter fluid, painter's naphtha and isopropyl alcohol are flammable liquids. Please follow precautions listed on the container.	

For items not covered by the chart, call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787).