

# Lobby Nobby Limited Warranty

## LIMITED TEN (10) YEAR WEAR WARRANTY

Products covered: Sole Touch, Sole Shaker, Sole Scraper, Sole Patrol

The Mohawk Group/Durkan warrants that these products will not wear more than 10% of its surface pile weight from abrasive wear for ten (10) years from the date of installation. Abrasive wear is fiber loss from the carpet or carpet tile through normal abrasion. The warranty does not cover crushing, pilling, flattening of pile, staining, fading, change in carpet appearance, or fiber loss due to abnormal use.

## LIMITED ONE (1) YEAR WARRANTY

Products covered: Sole Chic

Natural coir fiber is suitable for residential & light commercial applications. Therefore no warranty is extended for striations and/or weave irregularities which are common in natural fibers. Warranty covers product to be free from defects at time of shipment.

This warranty is nontransferable, extends only to the original consumer purchaser. If surface pile wears more than ten percent in ten (10) years, Mohawk will furnish new replacement carpet tile of equivalent quality of the affected area at no charge, excluding installation, or we will repair the defect. Any replacement approved will be prorated as follows:

Replacement cost borne by manufacturer shall be as follows:

First Year	100% of the replacement cost of the tile
Second Year	90% of the replacement cost of the tile
Third Year	80% of the replacement cost of the tile
Fourth Year	70% of the replacement cost of the tile
Fifth Year	60% of the replacement cost of the tile
Sixth Year	50% of the replacement cost of the tile
Seventh Year	40% of the replacement cost of the tile
Eighth Year	30% of the replacement cost of the tile
Ninth Year	20% of the replacement cost of the tile
Tenth Year	10% of the replacement cost of the tile

Claims must be submitted in writing to Durkan:

405 Virgil Drive  
Dalton, Georgia 30721  
800-241-4580  
www.durkan.com