



## Lifetime ZipperLock® Limited Warranty

This warranty is void in areas where seams are not properly sealed. (See CRI-104 Installation Standard)

Kraus Inc. warrants that this carpet will not zipper or edge ravel during the useful life of the carpet, provided that the carpet is properly installed and maintained indoors according to Kraus' maintenance and installation recommendations (see general warranty details below).

This warranty excludes carpet installed on stairs, areas subject to caster action, damage from skates, spiked shoes and sharp objects and abuse. Water damage, willful damage including burns, tears and cuts, and the effects of improper installation and maintenance are also all excluded from this warranty.

If after inspection and/or testing of the carpet, Kraus determines that zipping or edge ravel has occurred, and that all warranty conditions have been met, Kraus will compensate the owner on a pro rata basis for: (1) the original material cost of the carpet for the area directly affected, and (2) a reasonable installation allowance.

### General Warranty Details

- **Warranty Coverage**

Kraus Inc. will repair or replace the portion of the carpet that does not perform according to our warranties. If all warranty conditions have been met, Kraus Inc. will compensate the owner pro rata for the original cost of the carpet for the directly affected area and a reasonable installation allowance. Reasonable re-installation costs are limited to \$5 per square yard or \$100 when the area is less than 20 square yards. Any charges for carpet disposal, new padding or moving furniture, equipment, etc. are the responsibility of the owner.

- **Installation**

The carpet must be installed in accordance with the Carpet & Rug Institute standard CRI-104. Seam sealing is mandatory on all installations. Power stretching is mandatory on all stretch-in installations.

Installation Recommendations:

[http://www.krausflooring.com/installation\\_recommendations.htm](http://www.krausflooring.com/installation_recommendations.htm)

[http://www.carpet-rug.org/pdf\\_word\\_docs/104.pdf](http://www.carpet-rug.org/pdf_word_docs/104.pdf)

**Maintenance**

The carpet must be maintained and cleaned in accordance with Kraus' recommendations as outlined in "How to Maintain Your Commercial Carpet" by Kraus Inc. Daily spot cleaning and vacuuming of traffic areas, weekly vacuuming of all areas, and periodic steam cleaning are all an integral part of any pre-planned routine and ongoing commercial maintenance program. Do not over-wet the carpet when cleaning. Allow carpet to dry thoroughly before exposing to traffic. When cleaning spots never pour solvents directly on the carpet, apply to a cloth and blot carefully.

Maintenance Recommendations:

[http://www.krausflooring.com/maintenance\\_recommendations.htm](http://www.krausflooring.com/maintenance_recommendations.htm)

- This warranty is prorated based upon a typical useful life of 15 years and is non-transferable. It excludes the effects of improper installation, maintenance and willful damage.
- The consumer shall reasonably cooperate with Kraus Inc. in its efforts to honor and perform its obligations under this warranty.

65 Northfield Drive West  
Waterloo, Ontario  
Canada N2J 4J4

tel 519.884.2310

fax 519.884.0170