



Lifetime No-Delamination No-Edge Ravel Limited Warranty

Kraus Inc. warrants that this carpet will not delaminate (i.e. the secondary backing will not separate from the carpet), or edge ravel during the useful life of the carpet, provided that the carpet is properly installed and maintained indoors according to Kraus' installation and maintenance recommendations (see general warranty details below).

This warranty excludes carpet installed on stairs, water damage, willful damage including burns, tears and cuts, and abuse. In addition, the effects of improper installation and maintenance are also excluded from this warranty. This warranty is void in areas where seams are not properly sealed at installation. This warranty covers lamination of the carpet itself, as distinct from the adhesion of the carpet to the flooring substrate.

If after inspection and/or testing of the carpet, Kraus determines that the carpet has delaminated, and that all warranty conditions have been met, Kraus will compensate the owner on a pro rata basis for: (1) the original material cost of the carpet for the area directly affected, and (2) a reasonable installation allowance.

General Warranty Details

- **Warranty Coverage**

Kraus Inc. will repair or replace the portion of the carpet that does not perform according to our warranties. If all warranty conditions have been met, Kraus Inc. will compensate the owner pro rata for the original cost of the carpet for the directly affected area and a reasonable installation allowance. Reasonable re-installation costs are limited to \$5 per square yard or \$100 when the area is less than 20 square yards. Any charges for carpet disposal, new padding or moving furniture, equipment, etc. are the responsibility of the owner.

- **Installation**

The carpet must be installed by either the direct glue method, or installed over an appropriate commercial grade cushion (maximum thickness: 3/8 inch, minimum density: 14 pounds per cubic foot). The carpet must be installed in accordance with the Carpet & Rug Institute standardCRI-104. Seam sealing is mandatory on all installations. Power stretching is mandatory on all stretch-in installations.

Installation Recommendations:

http://www.krausflooring.com/installation_recommendations.htm

http://www.carpet-rug.org/pdf_word_docs/104.pdf

Maintenance

The carpet must be maintained and cleaned in accordance with Kraus' recommendations as outlined in "How to Maintain Your Commercial Carpet" by Kraus Inc. Do not over-wet the carpet when cleaning. Allow carpet to dry thoroughly before exposing to traffic. When cleaning spots never pour solvents directly on the carpet, apply to a cloth and blot carefully.

Maintenance Recommendations:

http://www.krausflooring.com/maintenance_recommendations.htm

- This warranty is prorated based upon a typical useful life of 15 years and is non-transferable. It excludes the effects of improper installation, maintenance and willful damage.
- The consumer shall reasonably cooperate with Kraus Inc. in its efforts to honor and perform its obligations under this warranty.

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