

Installation Information

1. In which room did you install your new flooring?

2. What kind of floor did you have in this room before Alloc flooring?

3. What is under your new floor?

- Plywood/wood planks
 Foam
 Concrete
 PVC moisture barrier
 Other: _____

4. Why did you buy a new floor?

- Old floor was worn
 Wanted no-wax floor
 Remodeled
 New Home
 Room addition
 Other: _____

Please also provide the following information:

1. Number of children in household under 18: _____

2. Your age group

- 18-24
 25-34
 35-49
 50-64
 65+

3. Annual household income

- under \$25K
 \$26K-\$50K
 \$51K-\$75K
 \$76K-\$100K
 \$101K-\$150K
 \$151K+

Signature

Date

Please mail this form and a copy of your original sales receipt today.

Alloc Inc.
3441 South Memorial Drive
Racine, WI 53403

Or register online at www.alloc.com
Toll Free 1-877-DO-ALLOC



What Alloc Will Do

If a product problem under warranty is acknowledged, Alloc will replace defective planks with planks of the same design, if available, or another design of equal value. You will be responsible for any labor costs associated with the removal of the damaged floor and installation of the replacement floor.

What is Not Covered

THERE ARE NO OTHER IMPLIED WARRANTIES OTHER THAN THE ALLOC EXPRESS WARRANTY.

This warranty does not cover damage to the product caused by:

- Installation error – Installation manuals are available online at www.alloc.com or you may call 1-877-DO-ALLOC. (Please note: product with surface defects are not to be installed under any circumstances.)
- Accident, product misuse or product abuse, damage caused by vacuum beater bars or the vacuum's casters, insufficient protection from furniture, items such as scratches, blows, cuts, chips, dents or damage caused by sand or other abrasive materials, whether caused by a service company or a consumer.
- Nonresidential or commercial use.
- Improper care and/or maintenance of the flooring.
- Flooding, from natural disasters or appliance failure, standing water or water that is trapped between the sub-floor and the Alloc floor. Pet urine or caustic substances such as bleach. The sub-floor moisture may not be more than 12% moisture in a wooden sub-floor or more than a measurement of 5 pounds/24 hours/1,000 square feet on a concrete floor using a calcium chloride test. Hydrostatic pressure in concrete. Water that has not been promptly removed (as required by the Alloc Residential Warranty).

This warranty does not cover defects that are not clearly visible, such as surface wear, stains or fading less than one square inch in size.

This warranty does not cover gloss as gloss is subjective to lighting conditions. If the boards do not appear to match each other for gloss or sheen they must not be installed. Samples of each must be sent to Alloc for evaluation. Noise produced when the flooring is walked on is not a warranty item. On any wood based mechanical locking floor, the floor has the ability to produce noise when walked on.

Alloc Inc. is not responsible for labor charges, installation charges or similar costs. Consequential, special and incidental charges are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Warranty Service

To register your warranty, you **MUST** return the attached Registration Certificate, with a copy of your original purchase sales receipt, within 30 days of purchasing the flooring. If you need to file a claim, do so through the retailer from whom you purchased the product. Along with your claim, Alloc may require samples of the complaint (i.e. laminate boards in question). Alloc may (at Alloc's discretion) also send an independent inspector to the installation in order to obtain additional information for the claim. Alloc will determine if an independent inspection is necessary and, if so, Alloc will order and pay for the independent inspection. All information regarding your claim will come from your retailer.

State Law

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.



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Floors for living



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www.alloc.com • Toll free 1-877-DO-ALLOC

Residential Warranty

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Residential Warranty

Thank you for purchasing Alloc flooring. You've chosen one of the best floors available today. It features a patented*, mechanical locking mechanism that provides exceptionally strong joint integrity without the hassle of glue. Plus, the plank edges are impregnated with a wax system for excellent moisture resistance. Backed by our exclusive Five Star Plus Warranty, Alloc flooring will provide years of enjoyment and durability.



*U.S. Patent No. 5,706,621; 5,660,267; 6,023,007; 5,004,882; 6,182,410; 6,205,632; 6,324,803; 6,446,405; 6,510,695; 6,513,579
Manufactured by Beaulieu International Group under the license of Flooring Industries Ltd.
Manufactured by Beaulieu International Group under the license of Valinge Innovation AB.
Produced under license of Flors Group Inc. and Industrias Auxiliares Paus S.L.

Use

Alloc flooring is suitable for interior residential applications. Recommended applications or installations include kitchens, family rooms, living rooms, dining rooms, foyers, hallways, bedrooms, game rooms, bathrooms and recreation rooms.

Cleaning and Maintenance

It's easy to keep your Alloc floor beautiful. Alloc's laminate surface provides a great-looking, durable floor that's easy to care for. Just vacuum or sweep your Alloc floor periodically.



When needed, Alloc flooring may be cleaned with Alloc Free&Clean™. Free&Clean is packaged in a convenient spray bottle – and there's no need to rinse. Just lightly spray over a dry, clean mop and mop over the affected area until streaks disappear.

To maintain your floor's beauty, put doormats inside the entrances to your home and place floor protectors under furniture legs and clear plastic mats under rolling chairs to prevent scratches.

No further treatment of the surface is required. Do not apply floor polishes, detergents, soaps or waxes to your Alloc flooring. The residue from these agents may be harmful to your floor.

Difficult stains such as ink, shoe polish and paint can be removed by applying a small amount of acetone or denatured alcohol to a clean, white cloth and blotting the stain. Always follow the safety procedures recommended by the manufacturers of these chemicals. Never use scouring pads or steel wool to clean your floor.

Damaged Planks are Easily Replaced.

Alloc flooring uses high quality laminate surfaces and a high-density fiberboard core that withstands everyday wear, making it one of the toughest floors around. But if an accident occurs, Alloc's patented locking system allows for the easy removal of individual planks. Anyone can replace them; you don't need a professional. Simply start at the nearest wall, remove moldings and lift the planks out at an angle to unlock them from the mechanical joint system. Continue until you reach the damaged plank. Replace it and snap the other planks back into place.

1. Joint Integrity *Perfect installation*

Alloc's floor planks lock together perfectly to ensure close-fitting seams. All wood based flooring will expand and contract a small amount. This may result in seam gaps of up to 0.2mm. This is normal for all wood based floors.

Precision joints

Alloc's joints will remain secure.

Take Alloc with you

Alloc flooring can be taken up and reinstalled.

Easy plank replacement

Alloc planks are easily taken up to replace damaged planks.

2. Stain Resistance

Alloc flooring will resist stains.

3. Fade Resistance

Alloc flooring will not fade from exposure to sunlight or normal artificial light.

4. Wear Resistance

Alloc's decorative surface will not wear through during normal residential use. A reduction in gloss will not be considered wear. Wear is defined as an area of a minimum of 1" square in which the print is worn through under normal household use when maintained in accordance with our recommended maintenance practices. Please also see "what is not covered." Use clear plastic mats under rolling chairs to prevent scratching damage to flooring.

5. Water Resistance

Alloc flooring will resist water damage under normal use conditions. Alloc will not swell, peak or delaminate at the seams, provided that water is promptly removed and the floor is allowed to dry.



Length of Coverage



Alloc Commercial warranty lasts for the lifetime of the product, when installed residentially.



Alloc Original warranty lasts for the lifetime of the product.



Alloc Domestic warranty lasts for 30 years.



Alloc Elite warranty lasts for 30 years.



Alloc City Scapes warranty lasts for 30 years.

Regarding cleaning a laminate floor please remember: "Less is more with a laminate floor"

Never sand, steam, or power-stream spray, a laminate floor. Never use any wax or oil base cleaning product or any product designated for wood or vinyl floors

Be careful using any product that are colored or have a scent; over time they can leave a residue or build up on the floor as will some tap waters that have minerals, sulfur or softening agents in them. This can cause the appearance of footmarks & visible wipe marks after cleaning

The warranty is only valid for the original end-consumer and is not transferable.

Alloc Residential Warranty Registration Certificate



Purchase Information

To register your warranty and enable us to better serve you, please take a minute to complete this certificate. See the reverse side for mailing address, required documentation and online registration.

1. Name _____

Address _____

City _____ State _____ Zip Code _____

Phone _____

2. Your Alloc flooring Retailer _____

Address _____

City _____ State _____ Zip Code _____

Phone _____

3. How did you hear about Alloc?

4. Your product selection (Commercial, Elite, Original, Domestic, Classics, Home/Basic, Tile):

5. Your pattern name and number:

6. Amount of flooring purchased/# Square Feet:
